

**IN THE UNITED STATES DISTRICT COURT  
FOR THE NORTHERN DISTRICT OF TEXAS  
DALLAS DIVISION**

**SOUTHWEST AIRLINES CO.,**

**Plaintiff,**

**v.**

**KIWI.COM, INC. and**

**KIWI.COM S.R.O.,**

**Defendants.**

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**Civil Action No. 3:21-cv-00098-E**

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**FINAL JUDGMENT AND PERMANENT INJUNCTION**

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Plaintiff Southwest Airlines Co. (“Southwest”) filed suit against Defendants Kiwi.com, Inc. and Kiwi.com s.r.o. (collectively, “Kiwi.com”) asserting that, among other claims, Kiwi.com was violating the Terms & Conditions for use of Southwest’s website, [www.southwest.com](http://www.southwest.com), and related computer systems. Southwest seeks injunctive relief prohibiting Kiwi.com from engaging in certain conduct, including scraping and harvesting information from Southwest’s website, republishing Southwest’s flight and fare schedules on Kiwi.com, and brokering and selling Southwest flights without permission.

On September 30, 2021, the Court entered a Memorandum Opinion and Order (ECF No. 105) (“September 30 Injunction Order”) granting Southwest’s motion for a preliminary injunction. The September 30 Injunction Order prohibited “Kiwi.com, Inc. and Kiwi.com s.r.o., as well as their officers, members, managers, affiliates, agents, employees, servants, representatives, any entities owned or controlled by them, and all persons acting under or in concert with them, ... from: (1) harvesting, extracting or scraping information from the Southwest Website, [www.southwest.com](http://www.southwest.com), or its proprietary servers, including Southwest’s flight and fare information;

(2) publishing Southwest flight or fare information on the kiwi.com website, through its mobile applications or elsewhere; (3) otherwise accessing and using Southwest's Website and data for any commercial purpose; (4) selling Southwest flights; and (5) committing any other acts in violation of Southwest's Terms & Conditions."

As discussed in the September 30 Injunction Order:

(1) Southwest's Terms & Conditions are a valid and enforceable contract, and Kiwi.com accepted those Terms & Conditions when it used the Southwest Website with knowledge of the Terms & Conditions;

(2) Kiwi.com breached the Terms & Conditions when it, among other things, harvested and scraped data from the Southwest Website, published Southwest's flight and fare schedules on Kiwi.com, used the Southwest Website for Kiwi.com's own commercial purposes, and brokered and sold Southwest flights without permission;

(3) Kiwi.com's violations of the Terms & Conditions have caused Southwest to suffer irreparable harm, including lost traffic on its website, customer service burdens, operational disruptions, and reputational damage; and

(4) After considering the balance of harms, the threatened injury to Southwest if the injunction was denied outweighed the harm to Kiwi.com because, among other things, Kiwi.com's unauthorized sales of Southwest flights poses a significant disruption to its customer operations, and the public interest would be served if an injunction is granted because there is an expectation that parties to contracts will honor their contractual obligations.

The Court's findings in the September 30 Injunction Order are hereby adopted by reference. Further, Kiwi.com does not oppose entry of a permanent injunction. Accordingly, the Court finds that there is good cause for entry of a permanent injunction.

Accordingly, Southwest's motion for entry of a permanent injunction is GRANTED.

IT IS HEREBY ORDERED that Kiwi.com, Inc. and Kiwi.com s.r.o., as well as their officers, agents, servants, employees, and attorneys and all other persons acting who are in active concert or participation with them, are permanently prohibited, restrained, and enjoined permanently from: (1) harvesting, extracting, or scraping information from the Southwest website, www.southwest.com, or its proprietary servers, including Southwest's flight and fare information; (2) publishing Southwest flight or fare information on the kiwi.com website, through its mobile applications or elsewhere; (3) otherwise accessing and using Southwest's website and data for any commercial purpose; (4) selling Southwest flights; and (5) committing any other acts in violation of Southwest's Terms & Conditions.

IT IS FURTHER ORDERED that the Court shall retain jurisdiction over the parties and this matter for purposes of enforcing the parties' settlement agreement and this permanent injunction.

IT IS FURTHER ORDERED that all costs of court, attorneys' fees, and other costs incurred herein are taxed to the party incurring same.

All relief not expressly granted is denied. This is a final judgment.

**SO ORDERED**; signed December 28, 2021.

A handwritten signature in black ink, appearing to read 'Ada Brown', is written above a horizontal line.

ADA BROWN  
UNITED STATES DISTRICT JUDGE